## **WELCOME TO EYE ASSOCIATES OF TEXAS**

## **About Our Practice:**

Dr. Shagun Dhaliwal, M.D. welcomes you to Eye Associates of Texas. We are open Monday through Friday from 9am to 5pm to answer calls and assist patients. The best way to contact our office is by calling our main line at **972-691-3937** for any scheduling, insurance, and billing questions. If you need a prescription refill or a prescription authorization, please let your pharmacy know, and they will contact our office for the appropriate documentation. Prescription authorizations can take up to 72 business hours depending on your insurance carrier.

## **What to Expect:**

- New patient appointments usually take about **2 hours**, so please plan accordingly. As part of a thorough new patient exam, your eyes will be dilated unless medically contraindicated. Dilation can cause blurred vision for approximately 2 to 6 hours. If you have concerns driving after dilation, please arrange for alternative transportation. We do offer disposable sunglasses for your convenience.
- Payment is due at the time of your visit. We participate with many major insurance plans. For these plans, co-payments, deductibles and coinsurance will be collected at the time of service. We accept cash, check, money orders, debit cards, and most credit cards

## **Contact Information:**

• In order to better assist our communication with you please provide the following contact information. A confidential contact is the person to whom your medical information can be released other than you.

Confidential Contact	Relationship	
Address	Telephone	
Emergency Contact	Relationship	
Home Phone	Cell Phone	